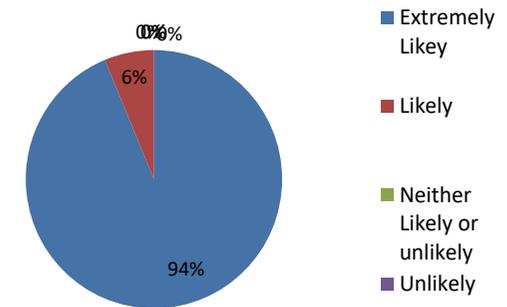


Period: June 2021
 No. of Surveys: 16

Friends & Family Survey RESULTS & ACTION

	Extremely Likey	Likely	Neither Likely or unlikely	Unlikely	Extremely unlikely	Don't Know	Total
Total	15	1	0	0	0	0	16
Extremely Likey	15	0	0	0	0	0	
Likely	0	1	0	0	0	0	
Neither Likely or unlikely	0	0	0	0	0	0	
Unlikely	0	0	0	5	0	0	
Extremely unlikely	0	0	0	0	7	0	
Don't Know	0	0	0	0	0	0	



Comments, Feedback & Actions:

**** likely comment:** Good at listening about your problems **** Extremely Likely Comments:** ****** The doctor has been always very understanding and helpful. In difficult times when it had been difficult to get an appointment the doctor will see even without an appointment. It has been a pleasure!! ****** Treated extremely well with full care. I will recommend my friends here for treatment. ******Very happy been with Dr Kulshrestha since a baby. ******I have been part of the surgery for 40 years. Very reliable, friendly & trustworthy. ******I am happy for treatment I receive. All practice team work for us. ****** Whole practice is like a family. I am looked after well. ****** Doctor always ensures my children and I am seen ASAP normally on the same day. Any problem reported doctor ensure we receive the best care and refered to the correct department ******My GP is very good she takes care of us all. ****** Treated properly by GP & Staff ******My GPs good and I am happy. ******My GP has patience & understanding. I always get appointment when I need it. ****** Always their to help me. ****** Both GPs take care and give excellent advice. I am happy here. All staff members and nurse treats us extremley well. ****** Very helpful & caring doctors as well as all other practice staff. Very satisfied, will definitely recommend to friends and family.

Patients are satisfied with service & care the surgery provide. Keep it up & do everything much better all the times to deliver high quality of care for patients satisfaction. Treat patients with dignity.